



COMPANY PROFILE

www.tkfservices.com

ABOUT US

BACKGROUND

TKF Multi-Services Sarlu, a 100% Congolese company registered under the Companies Act of the Democratic Republic of Congo, was established in 2020. The company is committed to building a reputation for excellence in problem-solving, innovation, and quality within the mining and social sectors of the Democratic Republic of Congo. Its objective is to build, through rapid growth, a portfolio of high-performing assets for the benefit of all its shareholders, and to become a leading diversified, medium-sized company with excellent returns on equity, a strong growth focus, and a portfolio of promising projects.

VISION STATEMENT

The company's objective is to become a benchmark company locally, nationally, and globally by providing quality services. Its ambition is to become a national leader in quality services for everyday life.

MISSION STATEMENT

To enter into long term partnership with our valued clients and provide quality, professional and affordable service and in the process setting a standard for the mining services industry.





OUR CORE VALUES

To support clients with a strong “customer focus” and team-working philosophy.

To ensure a high standard of health, safety and environmental performance.

To operate high standards of customer care and consideration of others.

To deliver projects to specification, at lowest cost and to budget.

To provide experienced and committed staff to work with our clients in successful delivery teams.

To provide consistent high-quality workmanship with a target of zero defects at handover.

To incorporate performance monitoring, continuous improvement feedback and learning into all areas of our operations.

To input our experience, knowledge and expertise during design and construction to produce best value/low risk project solutions and introduce innovations where possible.

OUR PHILOSOPHY

Our philosophy is simple; - we continuously strive to provide our customers with quality products and top-class service at a competitive price. To achieve this, we focus on two key ingredients. The first is our continuous commitment to satisfy our client and customer.

We are committed to giving the best to our customers by ensuring that we provide the highest quality products in the most efficient way possible. We are proud of our past and are preparing ourselves to meet the challenges of the future with confidence.

The second ingredient is our commitment to our workforce. As in the past, we see the continued development of a highly skilled and motivated workforce as being of paramount importance to our success in the years ahead. Our philosophy will be one of continuing to invest in the people who make us what we are, strong career opportunities for them and allowing new generations of personnel to come through and lead our organisation to increase level of success.





WHY CHOOSE US

In today's global village making quality products, accessible and affordable to all without exception.

Our endeavor is to make significant contribution in the well being of People of the Democratic Republic of Congo, by delivering out most professionalism and care in all spheres of life, aiming at achieving a healthy the Democratic Republic of Congo for a better and brighter future for all.

▶ HIGH QUALITY INDIVIDUAL PROFESSIONAL INSTALLATIONS

Successful installations are achieved by design, discussion and sheer attention to detail. The needs of tomorrow's businesses are difficult to predict, that is why specifying the right solution for your company is of vital importance. Not only must the system be able to cope with today's demands but also accommodate the unknown applications of tomorrow.

▶ COMPETITIVE COSTING

Our quotations are always provided on a fixed cost basis and include everything required for the project, no hidden costs.

▶ PROJECT MANAGEMENT

Every Project we undertake is a one-time endeavor, and the experience of our Project Managers gives you the peace of mind that your project will run smoothly from Start to Finish. Our Project Managers understand the customer, the technology and the solution.

▶ PROMPT RESPONSE POST INSTALLATION SUPPORT

In the unlikely event of a post-installation problem occurring we are noted for our flexibility, and speed of response.

▶ IT'S YOUR HOME, YOUR COMPANY

get the solutions that are right for you. Our company takes pride in providing accessible services that generate long-lasting results. We do this by emphasizing a clientforward approach, which includes.

▶ EXCEPTIONAL COMMUNICATION

We offer open channels of communication in everything we do. When you hire us, there are no surprises, just results. We'll keep you up to date on your project, tell you about changes, and ensure you are always informed.

▶ CULTURE OF RESPECT

You have worked hard to earn what you own. You deserve to work with people who respect you and your property. Our technicians adhere to a quality standard input promise. We facilitate relevant solutions that ensure your project is in better shape.





**NO MINIMUM
ORDER QUANTITY;
QUALITY
PRODUCTS**

**WIDE
DISTRIBUTION
NETWORK;
SUPERIOR HEALTH
PRODUCTS**

**COMPETITIVE
PRICING;
SUPERIOR
CUSTOMER
SERVICE**

**EXCELLENT
LOGISTICS SUPPORT
ENSURES TIMELY
DELIVERIES AND
CONVENIENCE
FOR OUR
CUSTOMERS**

We supply Food that you love

MEAT

FRUITS

FISH

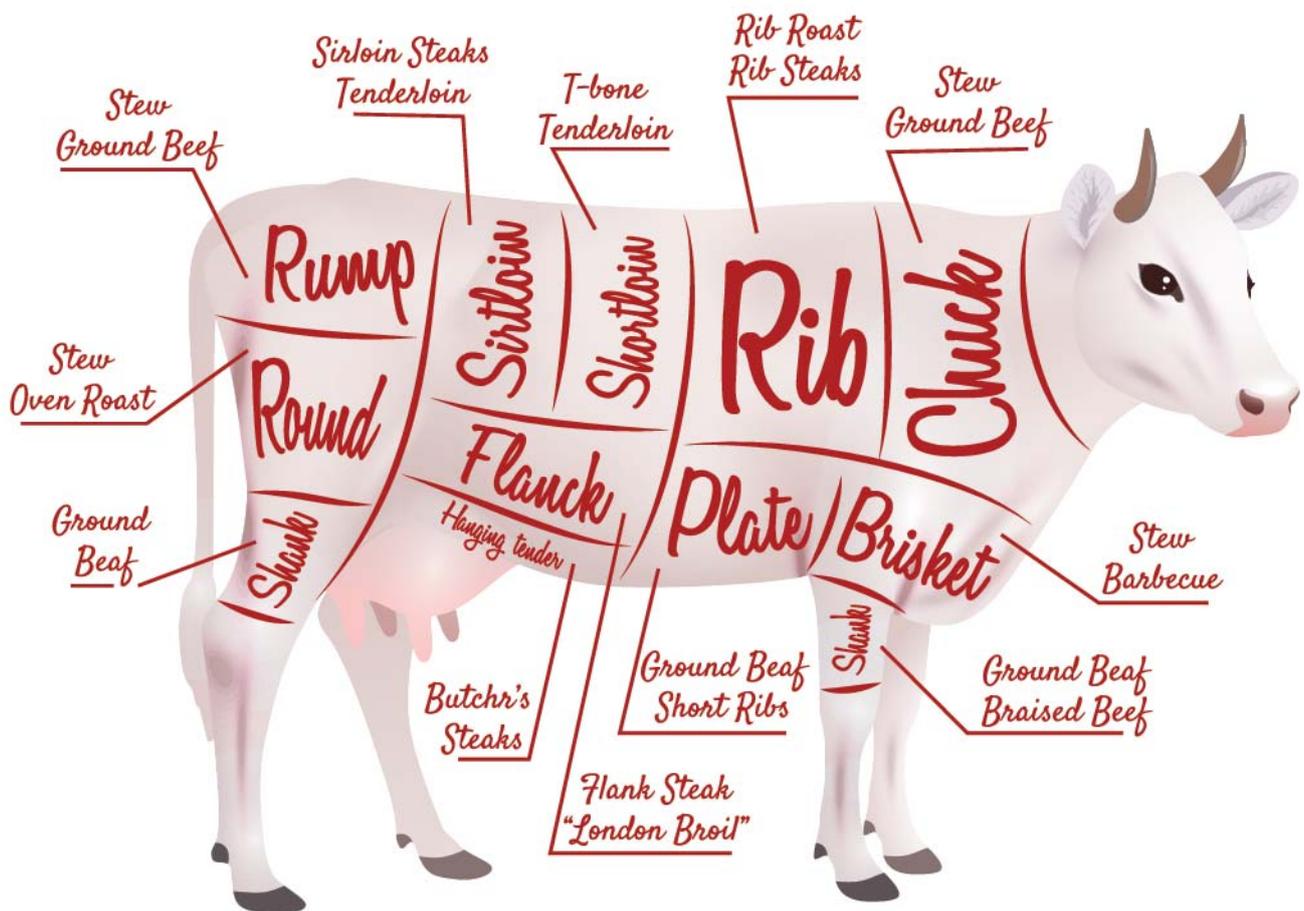
DRINK AND WATER

AND MORE FOOD FOR LIFE





At TKF Multi-Services Sarlu, our Fresh Produce Service delivers trusted quality and freshness. From farm to table, we provide carefully selected products that meet the highest standards of safety and traceability, ensuring satisfaction for households, companies, and institutions alike.



That meat we love



VIANDE NORMALE



MEATBALL



SAUSAGES



MINCED MEAT



EYE FILLET SKEWERS



SCOTCH FILLET STEAK

We deliver
so factory it your self



FISH



FTK Multi Services Sarlu's Fresh Fish Delivery Service is designed to meet the needs of individuals, restaurants, hotels, supermarkets, and mining companies. We guarantee a regular supply of high-quality fish, carefully selected and delivered in optimal freshness.



This Fish That we eat everyday



NILE PERCH



GOLDFISH



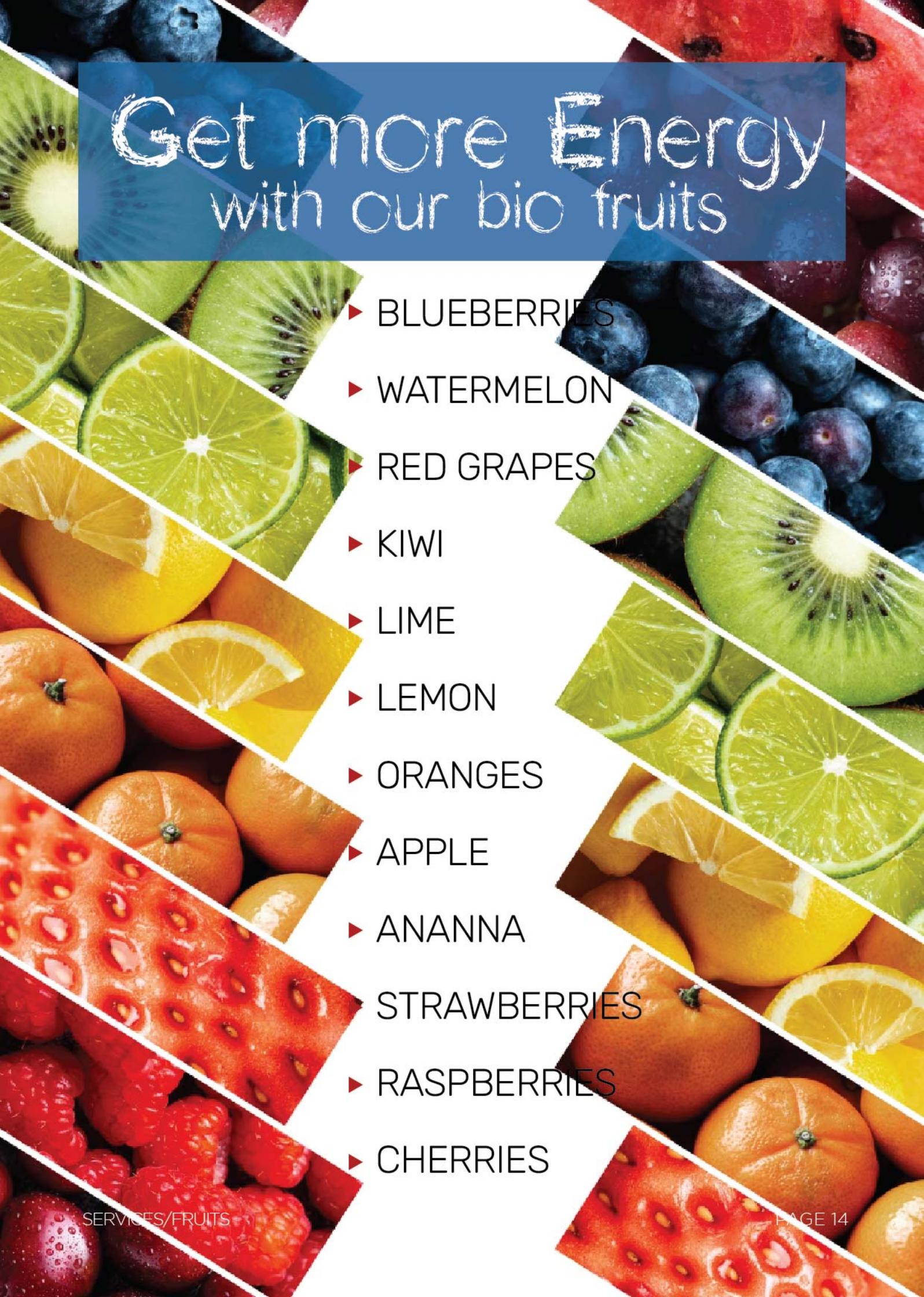
TUNA MACKEREL



SALTED FISH

We keep it fresh
so come take it





Get more Energy with our bio fruits

▶ BLUEBERRIES

▶ WATERMELON

▶ RED GRAPES

▶ KIWI

▶ LIME

▶ LEMON

▶ ORANGES

▶ APPLE

▶ ANANNA

▶ STRAWBERRIES

▶ RASPBERRIES

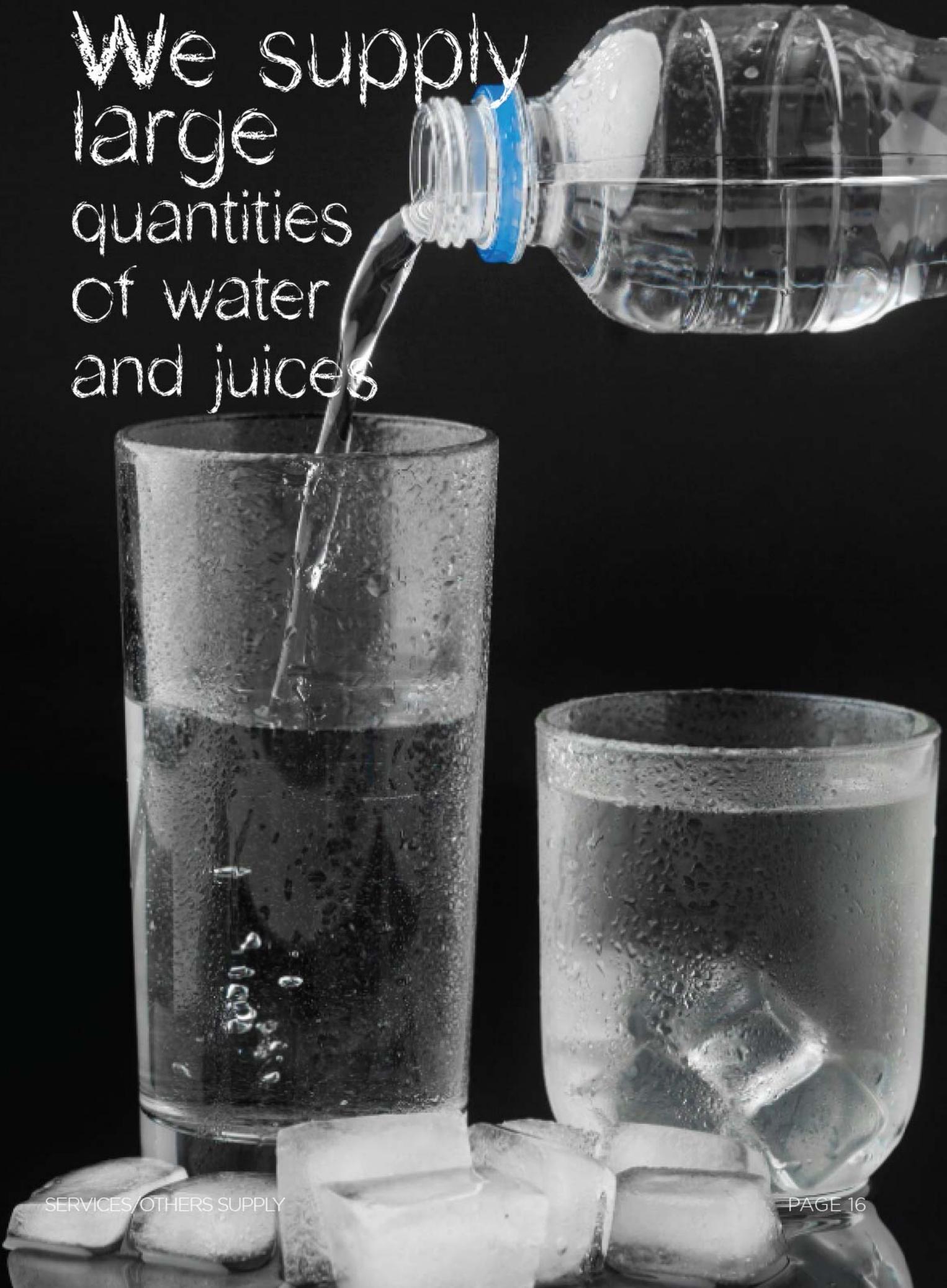
▶ CHERRIES



We can't Forget your lovely thing's

- ▶ TOMATO
- ▶ ONION
- ▶ CARROT
- ▶ CELERY
- ▶ BELL PEPPER
- ▶ CHILI
- ▶ CUCUMBER
- ▶ PARSLEY
- ▶ CILANTRO
- ▶ BASIL
- ▶ THYME
- ▶ BAY LEAF
- ▶ FRESH GINGER
- ▶ PALM OIL
- ▶ VEGETABLE OIL

We supply
large
quantities
of water
and juices





LOGISTICS SYSTEM FOR FRESH FISH DELIVERY

COLLECTION

Direct purchase from local fishermen and import of marine fish.

TRACEABILITY

Each batch is recorded with date, origin and storage method.

INITIAL QUALITY CONTROL

Checking for freshness, smell, texture and temperature upon receipt.

SCHEDULED DELIVERY

Daily for restaurants/hotels, weekly for supermarkets and mining canteens.

STANDARDS AND COMPLIANCE

HACCP: Food safety management.

ISO 22000: International food safety.

Staff training: hygiene, handling, traceability.

Regular audits: internal and external control.

COLD STORAGE ROOMS

Our products are kept chilled and frozen every day.

CUSTOMER ORDER

By phone, email, or digital platform.

Final quality control (freshness, conformity).

Loading into our refrigerated vehicles with GPS tracking.

ZONE COVERED

Lubumbashi, Kolwezi, Likasi, Kipushi, with possible extension to the entire DRC.

ADVANTAGES OF OUR SYSTEM

Reliability: adherence to the cold chain.

Speed: optimized delivery times.

Flexibility: adaptation to specific customer needs.

Transparency: complete traceability and clear communication.

CONTACT US

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